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**Dynamic Dental Safety**

# **Pandemic Preparedness for the Dental Office**

**Howard J. Pactovis, DMD**

**[www.dynamicdentalsafety.com](http://www.dynamicdentalsafety.com)**

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# What's Now..... *What's Next???*



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# **“Enhanced Protection”**

- **What is it?**
- **Do I need it?**
- **How do I do it?**

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# “Enhanced Protection”

## What is it?

**en·hance**

*verb*

1. intensify, increase, or further improve the quality, value, or extent of.

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# **“Enhanced Protection”**

## **Do I need it?**

**Federal Regulations**

**State Regulations**

**Staff**

**Patients**

**Visitors**

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# **“Enhanced Protection”**

## **How do I do it?**

**Assess**

**Implement**

**Maintain**

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# “Enhanced Protection”

**FEDERAL LEVEL**

**ADA**



- **OSHA**
- **CDC**
- **NIOSH**
- **...and more... to come**



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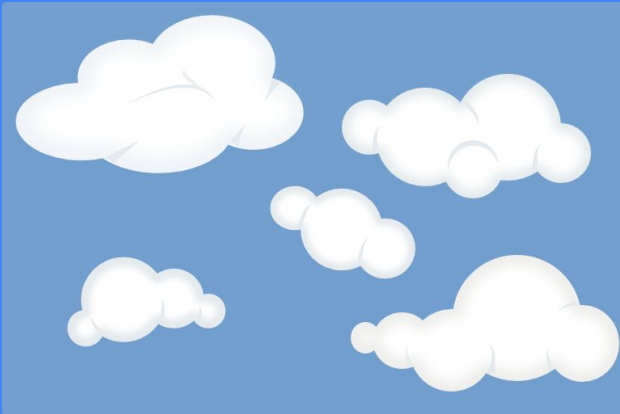
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# “Enhanced Protection”

**NEEDS.....**



**documentation....**

**...documentation...**

**...documentation...**

**... and more.....**

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# **“Enhanced Protection”**

## **Documentation:**

**Infection control**

**Airborne Transmitted Diseases\***

**Cleaning/Disinfection**

**Sterilization**

**Vaccination**

**..more and more and...**

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# “Enhanced Protection”

## **Update:**

**All working manuals to NEW standards:  
Add important information to comply  
Review working protocols  
Observe working behaviors  
Increase staff involvement**

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# **“Enhanced Protection”**

## **Now how do I do it?**

**Research - all applicable information**

**Review - all current (?) documents**

**Write - specific to your facility**

**Reach out - to a service for expertise**

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# “Enhanced Protection”

## **STATE LEVEL**

### **What and who?**

**Boards of Registration**

**Departments of Public Health**

**State’s Attorneys General**

**Local/Regional Enforcement**

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# “Enhanced Protection”

## **STATE LEVEL**

### **How?**

**Know your current state’s guidelines**

**Adhere to all requirements**

**Implement ALL new items**

**TRAIN your staff**

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# “Enhanced Protection”

## **STATE LEVEL**

# Why?

**Stay in full compliance**

**Staff security**

**Patient security and confidence**

**Protect everyone’s license**

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# “Enhanced Protection”

## **STATE LEVEL**

# And?

**Spend hours researching**

**Write your NEW policies**

**Implement with your staff (meet and review)**

**Use a TRUSTED source**

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# “Enhanced Protection”

## **STAFF LEVEL**

# How?

**Know your current state’s guidelines**

**Adhere to all requirements**

**Implement ALL new items**

**TRAIN your staff**

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# “Enhanced Protection”

## **STAFF LEVEL**

# Why?

**Stay in full compliance**

**Staff security**

**Staff confidence**

**Protection from transmission**

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# “Enhanced Protection”

## **STAFF LEVEL**

# How?

**Stay in full compliance - documentation**

**Provide all necessary PPE**

**Train situationally**

**Seek input**

**Protect them and their families**

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# “Enhanced Protection”

## **STAFF LEVEL**

**And?**

**Educate on the documentation**

**Train on all necessary PPE**

**Train on emergency protocols**

**Solicit input on patient screening**

**Allow for varying levels of interest**

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# “Enhanced Information”

## **Patients**

### **Why?**

**Fact vs. Fiction**

**Residual fear of airborne disease**

**Trust of the dental professional**

**Assurance and reassurance of safety**

**Allow and prepare for questions**

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# “Enhanced Information”

## **Patients**

# How?

**Educate - Fact vs. Fiction**

**Demonstrate - Show and tell**

**Elevate your office**

**Communicate with knowledge**

**Instill trust by actions!!!**

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# “Enhanced Information”

## **Patients**

**And?**

**Educate - via posters; handwashing....**

**Demonstrate - proper PPE**

**Elevate your game - constant cleaning**

**Communicate positively**

**Deliberate - ways to be even better**

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# “Enhanced Information”

## **Visitors**

### **Why?**

**Reduce fears**

**Encourage comfort level**

**Allow delivery for continuity of practice**

**Provide sanitary options**

**Let them know we care!!!**

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# “Enhanced Information”

## **Visitors**

### **How?**

**Offer protective items**

**Encourage questions**

**Lead by example**

**Provide safety and postings**

**Let them know we appreciate!!!**

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# “Enhanced Information”

## **Visitors**

**And?**

**Calms anxieties**

**Allows knowledge and referral**

**Reduces stigmas of dentistry**

**Encourages community**

**Satisfies a need for safety.....**

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# “Enhanced Evaluation”

## **Office Assessment**

**How?**

**Reception Area**

**Clinical/operator Area**

**Sterilization Area**

**Laboratory/Restrooms**

**Staff Room**

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# “Enhanced Evaluation”

## **Office Assessment**

**Why?**

**Patient Perception**

**Staff Pride and Security**

**Visitor Impression**

**Board and Regulatory Authorities**

**Communicate as virus free zone.....**

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# “Enhanced Evaluation”

## **Office Assessment**

**And?**

**Establish housekeeping schedule**

**Evaluate infection control protocols**

**Employ FDA approved products**

**Examine training schedules**

**Encourage increased training**

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# **“Enhanced Evaluation”**

## **Office Implementation**

### **Why?**

**Federal Mandates (OSHA; HIPAA etc.)**  
**State Regulations (Board/Commission)**  
**Local Guidelines**  
**More stringent coming soon...**  
**Increased oversight**

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# **“Enhanced Evaluation”**

## **Office Implementation**

**And?**

**Update all compliance materials**  
**Address Airborne Transmitted Diseases**  
**Identify Ergonomics as significant**  
**Plan for Abusive Workplace Awareness**  
**Ongoing comprehensive documentation**

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# “Enhanced Evaluation”

## **Office Maintenance**

### **Why?**

**Change is constant**

**New regulations happen**

**Inspections are more likely**

**Pride in our facility**

**Ongoing need for preparedness**

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# “Enhanced Evaluation”

## **Office Maintenance**

**And?**

**Preparedness for inspections**

**Safety and security for staff**

**Protection of licensure**

**Increased sense of comfort**

**PREPARATION for the next event**

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# “The Enhanced Office”

## **NOW the FUN Begins..**

### **Why?**

**EVERYONE** is looking at us

Infection Control is **PREMIUM**

Airborne becomes a necessity

Much more becomes mandated

**PREPARATION** for the next event

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# “The Enhanced Office”

**NOW the FUN Begins..**

**How?**

Read.. research... read some more

Interpret requirements

Write policies and procedures

Train on the above.... or....

*Use a quality resource for implementation*

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# “The Enhanced Office”

## NOW the FUN Begins..

### Why?

### It's DONE for you.... With you

### Airborne Transmitted Diseases Partial outline

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# “The Enhanced Office”

## NOW the FUN Begins..

### Why?

### It's DONE for you.... With you

Our recordkeeping tool  
Partial outline

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# “The Enhanced Office”

## NOW the FUN Begins..

### Why?

### It's DONE for you.... With you

### Our Compliance Manual Partial outline

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Chapter 1: Introduction to OSHA provides an overview of OSHA including the rights and responsibilities of the employer and employee, the components of a good OSHA program, and a description of inspections and citations.

Chapter 2: Bloodborne Pathogen Exposure Control Plan describes the Bloodborne Pathogen Exposure Control Plan. It discusses the primary bloodborne diseases HIV, HBV, and HCV. It presents the facility methods of compliance including needles and sharps, laboratory precautions, instrument cleaning, personal protective equipment, and record keeping.

Chapter 3: ATD Exposure Control Plan describes the Aerosol Transmissible Diseases Exposure Control Plan.

Chapter 4: Hazard Communication Program describes the Hazard Communication Program including hazardous substances, Safety Data Sheets, container storage, and chemical labeling procedures.

Chapter 5: Injury and Illness Prevention Program describes the Injury and Illness Prevention Program such as accident prevention, workplace hazards, and the code of safe practice.

Chapter 6: Fire Prevention and Emergency Response Plan describes the Fire Prevention and Emergency Response Plan for fire, earthquake, and tornado.

Chapter 7: Radiation Safety describes the Radiation Safety program.

Chapter 8: Ergonomics describes the Ergonomics Program, specifically for computer workstations.

Chapter 9: Workplace Violence discusses Workplace Violence and provides elements of the violence prevention program.

Chapter 10: Indoor Air Quality describes the Indoor Air Quality program and the “Sick Building Syndrome”.

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# *“The Enhanced Office”*

## **NOW the FUN Begins..**

### **Why?**

**It's DONE for you.... With you**

**Emergency Management  
Partial outline**

- I. List of Medications
- II. Basic Emergency Equipment
- III. Emergency Team
- IV. Emergencies and Management

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# “The Enhanced Office”

## **NOW the FUN Begins..**

### **Why?**

**It's DONE for you.... With you**

**Respiratory Protection**

**N 95**

**Is it right for YOU?**

**BE PREPARED!!**

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**NOW the FUN Begins..**

**Why?**

**It's DONE for you.... With you**

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# “The Enhanced Office”

## **NOW the FUN Begins..**

### **Why?**

**It's DONE for you.... With you**

Together we can move forward safely  
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